



## **ORDER FORM**

<b>Name</b>	
<b>Delivery Address</b>	
<b>Phone</b>	
<b>Email</b>	

<b><u>Order Details</u></b>	
<b>Style Name</b>	<b>Size (36-41)</b>

<b>Signature</b>	<b>Date</b>

**Please fax, post or email this completed order form to:**

Fiebigger Shoes  
44 Yambla Street  
Clifton Hill VIC 3068  
Ph: 03 9489 4572  
Fx: 03 9489 4572  
E: [info@fiebigershoes.com](mailto:info@fiebigershoes.com)

# **MAIL ORDER TERMS**

Fiebiger Shoes' full Spring/Summer 2010 Collection is currently available and can be viewed at [www.fiebigershoes.com](http://www.fiebigershoes.com)

- All shoes are available in European size 36-41
- Prices listed are RRP

Orders can be placed online, by phone, fax or email.

## **SHIPPING AND DELIVERY**

- Fiebiger Shoes delivers throughout Australia and Worldwide. Provided that your payment has been accepted and the requested product you have chosen is in stock, all orders placed on weekdays will be sent out within 24 hours. Australia wide deliveries should be received within 3 business days however due to external factors, please allow up to 5 business days before contacting Fiebiger Shoes.
- Delivery fee Australia wide is:  
\$12 delivery fee for 1 pair (by Express Post)
- Fiebiger Shoes accept bank deposit, paypal payments, credit card or cheque. Once your order is placed we will contact you regarding payment details.

## **RETURNS & EXCHANGE POLICY**

Fiebiger Shoes want you to be completely satisfied with your purchase. If you are unhappy with your goods, we will gladly accept exchange or refunds of unworn merchandise within 10 days of the delivery date.

Exchanges or Refunds may be made when:

- You receive damaged or marked goods.
- You receive the wrong size or colour.
- The shoe you purchased doesn't fit.

Fiebiger Shoes will exchange or refund 100% of the purchase price (not including postage) providing:

- Items are in original condition, meaning they have not been worn other than the initial trying on and are unmarked. We recommend you try shoes on carpeted flooring.
- If item/s are damaged or altered in anyway.
- The returned item/s are not in the original packaging and box as received.

\*\*\*\* No re-delivery fee applies when exchanging size within Australia

Exchanges or Refunds will not be granted for:

- Shoes that have been marked or damaged in any way including the sole (please ensure you try on the shoes on carpet)
- Shoes returned that are not in the original packaging
- Shoes that are purchased "on sale" are non-returnable and non-refundable